

Step Up AZ 2016 – Crisis Response Panel



(Moderator) **Sherrie Fraley, MHA, MIHS, Department of Psychiatry** spent 20 years working in various mental health court related roles, and for the last 14 years she has been devoted to working at Maricopa Integrated Health System as manager of Legal Services. She acts as a statewide liaison for the hospital to ensure community support in processing emergent petitions safeguarding inpatient treatment option rather than incarceration. She currently holds a Masters in Health Care Administration.



Dr. Margaret (Margie) Balfour is the VP for Clinical Innovation & Quality at Connections AZ. She is responsible for managing the clinical operations at the Crisis Response Center on the Banner-University Medical Center South Campus in Tucson, AZ. She led major process improvements resulting in significant improvements in the timeliness and quality of care. Prior to ConnectionsAZ, Dr. Balfour directed the quality program for behavioral health within the public-safety net health system for Dallas, TX, with a special emphasis on emergency psychiatric services and integrated care models to address the behavioral health needs of patients throughout the health system. She also worked with ValueOptions to create a new program for the highest utilizers of behavioral health services in north Texas.

She received her MD and PhD in Neuroscience from the University of Cincinnati and completed residency and a fellowship in Public and Community Psychiatry at the University of Texas Southwestern Medical Center in Dallas.



Deputy Chief Benny Pina is a native Arizonan and currently the Deputy Chief of Support Services for the Peoria Police Department. He has been with the Peoria Police Department since August of 2014. Prior to joining the Peoria Police Department, D/C Pina served for twenty-five years with the Phoenix Police Department and retired with the rank of commander. He has had numerous diverse assignments throughout his career, to include patrol, tactical units, investigations and street crimes units. He has a Bachelor of Science with Arizona State University and a Master of Arts from Northern Arizona University.



Rodrigo Olivares is a behavioral health leader with more than 14 years of experience in crisis services, child welfare, youth programs, and adult outpatient and substance abuse services. He currently serves as Chief Operating and Clinical Officer for the **Crisis Response Network, Inc.** providing an array of community-based crisis services to individuals and families experiencing a distressing situation. All crisis services are provided utilizing a multi-modal treatment model that emphasizes individual strength and resiliency. He holds a Master of Science in Social Work degree from the University of Texas Pan American. He is a member of the U.S. Department of Health and Human Services' National Dialogue on Mental Health, Creating Community Solutions Brain Trust.



Diane Bondurant is an Arizona native. Diane holds a Bachelor's Degree from the University of Arizona in English Literature, a Master's of Science in IT, and a PhD in Prison from Perryville. Diane has led a successful work career in telecommunications industry and led many successful IT projects. She was diagnosed as manic-depressive and has survived a series of inpatient hospital stays and interactions with the police and court system. She proudly serves on the board of Gina's Team to help increase the likelihood of released inmates staying out of prison. Diane was recently hired by Community Bridges to help others in need reclaim their lives through the Mercy Maricopa Supportive Housing Program.



David Rhodes is a 22 year veteran of the Yavapai County Sheriff's Office and an Arizona native. He current serves as the Law Enforcement Services Commander and holds the rank of Captain. David graduated the Arizona Law Enforcement Training Academy and the International association Chiefs of Police "Leadership in Police Organizations" program. David is a graduate of the FBI National Academy, and served as the Northern Arizona Regional Training Academy Commander. During his career David moved through the ranks of law enforcement achieving the rank of Captain before being assigned as the Detention Services Commander in 2013. Under direct instruction from Yavapai County Sheriff Scott Mascher to address the mental health crisis in the county jail, he worked with criminal justice partners and community partners to create collaborative approaches at jail diversion, including both pre arrest and post arrest strategies. David strongly supports the decriminalization of mental illness.



Jason Winsky is a native of Tucson, Arizona and a graduate of the University of Arizona. He is an eleven year veteran of Tucson Police Department and supervises the Mental Health Investigative Support Team. Jason is a facilitator of the Southern Arizona Crisis Intervention Team Training, which is attended by Police and Sheriff's Departments across Arizona. Jason is a Mental Health First Aid instructor and supervises all law enforcement Mental Health Training at the Tucson Police Department.



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Objective: Bringing awareness and implementation of the National Stepping Up Initiative to all of Arizona's 15 counties and tribal regions and integrating the Stepping Up modules into county practices.

1. Is Our Leadership Committed?
2. Do We Conduct Timely Screening and Assessments?
3. Do We Have Baseline Data?
4. Have We Conducted a Comprehensive Process Analysis and Inventory of Services?
5. Have We Prioritized Policy, Practice, and Funding Improvements?
6. Do We Track Progress?

